



Tadcaster Swimming Pool Terms & Conditions 3 Month Direct Debit Contract Restrictions

- All 3-month direct debit Schemes **do not** include access to Inflatable/Crazy Fun Sessions.
- All memberships are based on a minimum 3-month contract period. A minimum of 3 instalments are required before cancelling the membership. All Memberships are on a rolling **contract** and will continue after the 3rd payment unless we have received a written cancellation notice.
- All payments are collected via Debit Finance Collections PLC.
- Any members wishing to apply for the concessionary rates will be asked to provide identification and evidence of been included in our concession bracket.
- All members who wish to use the Fitness Suite must complete a fitness PAR-Q form prior to entry of your first session. If a gym induction is required an additional cost of £10.00 will be charged for the instructor's time.
- Lost or damaged cards will be re-issued subject to an administration charge of £1.
- Access to facilities/activities is governed by the rules of the management at participating facilities.
- The facility will operate on reduced hours for bank holidays and one annual closure for cleaning and maintenance in December each year. This may last up to two weeks. **No refund will be given for this period.**
- All membership fees and payment dates are subject to Debit Finance Collections PLC terms and conditions.
- Membership alterations such as change of payment date or membership upgrades please contact the facility manager via letter or email: **info@tadcasterpool.org.uk**
- You have the option to freeze your membership at any point, by a minimum of 1 month and up to a maximum of a 6-month period. To do this you need to contact the Facility Manager: **info@tadcasterpool.org.uk**

Cancellation Policy

- All **contracts** must give 1-month's written notice to the Facility Manager. A cancellation fee of 1 month's membership will apply if you cancel within the 3-month minimum contract period. **Cancellation email address: info@tadcasterpool.org.uk**
- If you wish to cancel during the 14-day cooling off period you must give notice to the Facility Manager via Letter or using the cancellation email address.
- Failed Direct Debits will result in refused access until any outstanding payment are received.